North Carolina Department of Public Instruction CASH MANAGEMENT SYSTEM USER GUIDE For

Charter Schools



State Board of Education NC Department of Public Instruction Financial Services Division Cash Management Section May 2018

North Carolina Department of Public Instruction CASH MANAGEMENT SYSTEM USER GUIDE For Charter Schools

In compliance with federal law, including the provisions of Title IX of the Education Amendments of 1972, N C Public Schools administers all state-operated Educational programs, employment activities and admissions without discrimination because of race, religion, national or ethnic origin, color, age, military service, disability, or gender, except where exemption is appropriate and allowed by law.

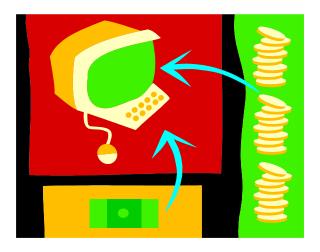
Inquiries or complaints should be directed to: Academic Services and Instructional Support 6334 Mail Service Center Raleigh, NC 27699-6368 Telephone (919) 807-3725; Fax (919) 807-3704 Cash Management System User Guide for Charter Schools

North Carolina Department of Public Instruction Cash Management User Guide For Charter Schools

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What the Cash Management System Gives You



The Cash Management System:

- Gives you the ability to request State Funds, Federal Funds and Indian Gaming Funds.

- Gives you inquiry access to view processed and/or approval dates of funds requested

- Gives you inquiry access into the cash certification calendar so you can view the last day to request funds for a particular funds requirement date (FRD)



SYSTEM SECURITY



To use the Cash Management System, each school must have an individual with security to access the system. If you need to request security for a new user or delete or change security information for an existing user, you must complete the <u>CICS Application Access</u> <u>Maintenance Form</u> (CICS02CM) for requesting State, School Technology, Federal, and Local funds transfers.

When form is completed:

- 1. Ensure form is approved/signed by your site security officer
- 2. Send completed/signed form to the School Financial Reporting Section at DPI
- 3. Security should be established within 5 working days of receipt of request at DPI



Host On Demand Access

Effective September 1, 2013, State ITS will disallow unencrypted connections to the mainframe. This means that QWS3270 will no longer work as a valid means to connect to the mainframe. State ITS provides Host on Demand (HOD) at no cost to for this mainframe connection. The URL for Host on Demand is http://scc.its.state.nc.us/HOD/hodhomeblue.htm. Once on this page, please choose one of the following:

1. TN3270 Cached TLS Display-- This option caches (stores) HOD software to your workstation. The initial transfer is slow, but subsequent access is faster than the TN3270 TLS Display option. This option will launch a software installation process. If you are familiar with installing software, follow the instructions on the screen. If you are not familiar with installing software, please contact State ITS at 919-754-6000 to get support with installation. Please specify that your call is in reference to Host on Demand.

OR

2. TN3270 TLS Display-- This option will not store HOD software to your workstation except for session preferences. It is completely downloaded every time it is used. This option opens a new page where the user will click on 3270 TLS display to launch a mainframe session. Login information remains the same.

State ITS fully supports Host on Demand. If you need assistance with the software, please contact ITS at 919-754-6000. Be sure to reference Host on Demand installation support on your call.



Cash Management System Sign On

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<u>File E</u> dit <u>V</u> iew <u>Communication</u> <u>A</u> ctions <u>H</u> elp	
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207.4.222.5 VIA TCP/IP TO THE NORTH CAROLINA STATE NETWORK CUSTOMER SUPPORT CENTER: (919) 754-6000 / 1-800-722-3946 * * * * * * * * * * * W A R N I N G * * * * * * * * THIS IS A GOVERNMENT COMPUTER SYSTEM AND IS THE PROPERTY OF THE S * NORTH CAROLINA. USERS HAVE NO EXPECTATION OF PRIVACY. USE OF THIS * SYSTEM IS SUBJECT TO MONITORING OR OTHER REVIEW BY THE GOVERNMENT * OTHERS. UNAUTHORIZED OR IMPROPER USE OF THIS SYSTEM MAY RESULT * ADMINISTRATIVE DISCIPLINARY ACTION AND CIVIL AND CRIMINAL PENALTI * * * * * * * * * * * * * * * * * * *	* * * * * TATE OF * COMPUTER* OPERATOR* IN *
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When you click on or bring up Host on Demand, and type "CICSSCCF" as the application and press the "enter" key.

🕌 TLS Display - A - ZNS14716	
<u>File Edit View Communication Actions Help</u>	
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SIGNON SCREEN FOR PRODUCTION CICS EDUCATION APPLICATIONS CICS TS 4	.2
	EEEE
Userid ===> p113504fill in bill-code (as:bbb-ddd). Password ===> p113504 bill-code ===> jha-ped Password ===> New Pswd ===> News	PF 1 Help PF 3 Exit
News Federal Funds for FRD 9/18/13 will be deposited on 9/18/13. If you questions, contact Ed Stone @ 919 807 3638.	PF 2 Zoom
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M <u>A</u> + a	05/036
P P P P P In P P P P P In	<u>N</u>
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On the LIVE production screen, fill in the following fields:

-The Userid

-Bill Code

-Password and then press "Enter"



Cash Management System Access and Main Menu

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To access the Cash Management System type "deun" on the blank screen where you would normally type 'MSAS" to access general ledger. Press "ENTER" to get to the CICS Main Menu.

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	OPTION(S)	DESCRIPTION			
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	EX	EXIT			
OPTION:			NUM	16:02:04	IBM-3278-2
Clear	Erase EOF	New Line	PA1	PA2	PA3

Type "CM" in the option field for the requesting and inquiry of State funds,
Federal funds, School Technology funds, Local funds transfers, and "BUD" Refunds
Type "CP" in the option field to view the Cash Calendar Funds Requirement Dates.
The calendar outlines the last day funds can be requested for a specific date.

- Press "Enter" after your selection



Viewing the Cash Calendar

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Select the "CP" Option to access view of the Cash Calendar.

🛎 TLS Display - A - ZNS10626	
<u>File E</u> dit <u>V</u> iew <u>Communication</u> <u>A</u> ctions <u>H</u> elp	
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JHA124I CASH CERTIFICATION CALENDAR VIEW	
ACTION 1 1. VIEW REPORT ONLINE	
REPORT RANGE 12 01 2013 (MM DD YYYY FORMAT) FROM TO	
-	
F4-DEUN MENU	
MA l + a	14/023
P P P P P P In. P P P P P P In.	. <u>N</u>
Connected to server/host scc.its.state.nc.us using lu/pool ZNS10 🔺 💶 scc.its.state.nc.us:	992 骨 256

- Type "1" in the Action Field to view calendar

- Type the **month, day and four digit year** in the "From" field (the **"To"** date is the last funds requirement date that can be viewed to view a range of selected calendar dates

- Press "Enter" to view the calendar



Funds Requirement Dates (FRD)

<u>J</u> HA124A	CASH CERTIFICATION CALENDAR FROM 05/01/2018 TO 06/28/		001
REQUEST DATE (FRD)	> FUNDS REQUEST CUTOFF DATE LOCAL STATE		
0501201805022018050320180504201805072018050920180510201805112018051420180515201805162018051620180516201805172018051820180518201805182018051820180518201805122018	04 27 2018 04 26 2018 04 30 2018 04 27 2018 05 01 2018 04 30 2018 05 02 2018 05 01 2018 05 02 2018 05 01 2018 05 03 2018 05 02 2018 05 04 2018 05 03 2018 05 04 2018 05 04 2018 05 08 2018 05 07 2018 05 09 2018 05 08 2018 05 10 2018 05 09 2018 05 10 2018 05 10 2018 05 11 2018 05 10 2018 05 14 2018 05 11 2018 05 15 2018 05 14 2018 05 16 2018	05 01 2018 05 02 2018 05 03 2018 05 04 2018 05 07 2018 05 08 2018 05 09 2018 05 09 2018 05 10 2018 05 11 2018 05 14 2018 05 15 2018	
05 22 2018 "ENTER"-EXIT/(MA_+ a	05 18 2018 05 17 2018 CANCEL F5-FIRST F6-LAST F7-PREV		1/002

If desired FRD does not appear on the first screen, press the **"F8"** Key to page forward.

The date listed under the fund types (Local, State, and Federal) represent the last day to request the fund type for the FRD specified in the first column.

When your view of the calendar is completed, press the **"Enter"** key to return to the calendar menu and then press **"F4"** to return to the main menu.



Tips for Getting Around in the Cash Management System

1. CMS is driven from the Funds Requirement Dates (FRD) outlined in the Cash Calendar under the "CP" option on the CICS Main Menu . The FRD is the date that you can have funds deposited into your bank account in order to cover and release checks you have written for that date.

- State funds are requested three (3) working days prior to the FRD. - Federal funds are requested four (4) working days prior to the FRD.
 - You can request cash at anytime before the FRD as long as the calendar is updated with that FRD.

NOTE: NCDPI usually submits all deposit requests to the Office of the State Controller one day prior to the FRD; <u>however, no checks should be released until the CMS or Core Banking System (Attachment "B") have been updated</u> <u>with deposit approvals</u>. The MSA G/L posting of the cash certification <u>does not</u> necessarily mean that the funds have been deposited to your bank account. The State Treasurer usually processes all deposit requests no later than 2:00 p.m. on the day the request is approved.

2. When you enter your cash request, press the F3 key to update. If the message "<u>Update is Successful</u>" appears on the screen , the request has been updated for processing. Requests that have not been updated to the system can not be processed.

3. When requesting Federal funds, the Authority -To - Draw (A-T-D) balance for each grant should be checked to ensure that amounts requested will actually be the amounts approved. Funds can not be advanced in excess of the A-T-D balance for a grant.

4. When you want to make a change to the amount requested for a FRD, please be aware that the last amount you enter will replace the previous amount entered. The system will not add other amounts to your original request. You must enter a corrected amount for the funds you want to request. Also, you must "successfully update" any changes made to your original request. Failure to update a change request will result in the processing of the previous amount.

5. <u>Only request enough funds to cover those checks to be written</u>. Remember, that there are Federal and State cash management laws which prohibit maintaining excessive cash balances (the "3-day" rule for Federal funds). This federal funds "3-day rule requires that federal funds be drawn and deposited with the State Treasurer no more than three business days prior to the date of issuance of the disbursement by state warrant or electronic funds transfer. Cash limits have been established in the system to alert you that an excessive amount is being requested for a FRD (*Attachment "D"*).



Cash Management Main Menu

🕌 TLS Display - A - ZN	NS08890	
<u>File E</u> dit <u>V</u> iew <u>C</u> ommur	nication <u>A</u> ctions <u>H</u> elp	
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DEA1 DEA105T	105IT 12/13/2013	3 02.55 PM
	CM CASH MANAGEMENT CO CASH MANAGEMENT – BONDS SYSTEM CP CASH CERTIFICATION CALENDAR (VIEW ONLY) EX EXIT	
	PF3 PF4 PF5 PF6 En PA1 Attn PF9 PF PF PF Cl PA2 Sy	23/011 In Ne De Ne
	PF9 PF PF PF CI PA2 Sy	

From the CICS Main Menu type "CM" in the option field and press "Enter" to update and inquire for State funds, Federal funds and Indian Gaming funds.



Cash Management Main Menu and Screen Options

🕌 TLS Display - A - ZNS08890
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JHA176I 12/13/2013 03.00 PM JHA176M
UF . FEDERAL UPDATE IF . FEDERAL INQUIRY US . STATE UPDATE IS . STATE INQUIRY UR . REFUND UPDATE IR . REFUND INQUIRY UL . LOCAL FUNDS UPDATE IL . LOCAL FUNDS INQUIRY
BK . UNIT BANK ACCOUNTS (DPI USE ONLY) UC . DPI CONTROL UPDATE (DPI USE ONLY) CC . CASH CERTIFICATION CALENDAR (DPI USE ONLY)
EX EXIT F4-DEUN MENU
SCREEN: LEA: DATE FUNDS REQUIRED: 20 DATE FORMAT MM DD CC YY
MA _ + a 01/012
PF1 PF2 PF3 PF4 PF5 PF6 Enter PA1 Attn Ins Ne PF7 PF8 PF9 PF10 PF11 PF12 Clear PA2 Sys Del Nex 256

The above screen is the main menu in the Cash Management System. The screen options or fund request type descriptions are listed in the center of the menu.

On the bottom of the screen you must type the following data to request or inquire for funds:

•The **Screen Option** or type as listed on the menu ("**US**" to request State Funds and "**IS** to inquire on State Funds, etc.)

- •Your LEA number
- •Date Funds Required or Funds Requirement Date (FRD) for the request



Requesting State Funds

JH JHA176M	05/03/2018 04.54 PM DEPARTMENT OF PUBLIC INSTRUCTION CASH MANAGEMENT MAIN MENU
	SCREEN DESCRIPTION
	UF FEDERAL UPDATE IF FEDERAL INQUIRY US STATE UPDATE IS STATE INQUIRY UR REFUND UPDATE IR REFUND INQUIRY UL LOCAL FUNDS UPDATE IL LOCAL FUNDS INQUIRY BK UNIT BANK ACCOUNTS (DPI USE ONLY) UC DPI CONTROL UPDATE (DPI USE ONLY) CC CASH CERTIFICATION CALENDAR (DPI USE ONLY)
F4-DEUN MENU	EX EXIT
SCREEN: us MAN+ >	LEA: 01c DATE FUNDS REQUIRED: 05 09 20 18 DATE FORMAT MM DD CC YY

To request State Funds the items at the bottom of the screen must be completed as follows:

- •Type the "US" (State Update) as the Screen type
- •Type your 3 digit Charter School Number
- •Type the date the funds are needed or the The Funds Requirement Date (**FRD**) as outlined on the cash calendar

When you have typed in the above information at the bottom of the screen, press "**Enter**" to go to the screen for requesting the certification of State funds.



Requesting State Funds

JHA188I			FOR CERTIFICATION	05/03/2818 02:57:59 PM TE
UNIT NO: 1	DIC UNIT NAME:	CLOVER	GARDEN SCHOOL	REQUIRE DATE: 05/09/2018
PRC	PAY AMOUNTS	SGN	GEN AMOUNTS	SEN
036	36,000			
				DR
				DR
TOTALS:				
INDIAN GAM	ING REVENUE:			
			UPDATE (Y) :	

Enter the requested amount by PRC and press "enter"

JHA188I			FOR CERTIFICATION L STATE FUNDS UPDAT	05/03/2018 03:10:57 PM TE
UNIT NO:	01C UNIT NAME:	CLOVER	GARDEN SCHOOL	REQUIRE DATE: 05/09/2018
PRC	PAY AMOUNTS	SGN	GEN AMOUNTS	SGN
036	36,000.00	DR	. 00	DR
		DR		DR
TOTALS:	36,000.00	DR	. 00	DR
INDIAN GAM	ING REVENUE:			
		DR	UPDATE(Y): Y	
TO UPDATE:	SET UPDATE FLAG	TO Y A		
F3-UPDAT			F7-BACKWARD	F8-FORWARD

To update: Set update flag to "Y" and Press the "F3" key to update. Screen must display the "Update Successful" message before request can be processed.

JHA188I			FOR CERTIFICATION	05/03/2018 03:16 TE	8:01 PM
UNIT NO: 0	DIC UNIT NAME:	CLOVER	GARDEN SCHOOL	REQUIRE DATE: 05/	09/2018
PRC	PAY AMOUNTS	SGN	GEN AMOUNTS	SGN	
036	36,000.00	DR	. 00	DR	
		DR		DR	
		DR		DR	
		DR		DR	
		DR		DR	
		DR		DR	
		DR		DR	
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		DR		DR	
		DR		DR	
TOTALS:	36,000.00	DR	. 00	DR	
INDIAN GAMI	ING REVENUE:				
		DR	UPDATE (Y) : -		
SUCCESSFUL	UPDATE - PF4 FO	R MENU			
F3-UPDATE			F7-BACKWARD	F8-FORWARD	
					04 /004

Press the "F4" key to return to Cash Menu



Inquiry for State Funds

JHA176I JHA176M	05/03/2018 03.24 PM DEPARTMENT OF PUBLIC INSTRUCTION
onna rom	CASH MANAGEMENT MAIN MENU
SCREEN	DESCRIPTION
 UF	FEDERAL UPDATE
IF	FEDERAL INQUIRY
US	
IS	STATE INQUIRY
UR	REFUND UPDATE
IR	REFUND INQUIRY
UL	LOCAL FUNDS UPDATE
IL	LOCAL FUNDS INQUIRY
BK	
UC	
CC	CASH CERTIFICATION CALENDAR (DPI USE ONLY)
EX	EXIT
F4-DEUN MENU	
SCREEN: is LEA: 010	c DATE FUNDS REQUIRED: 05 09 20 18
SCREEN. IS LEA. OI	DATE FORMAT MM DD CC YY
MA t a	23/072

To inquire on the update and/or approval of State Funds, type "IS" in the screen option field. Type your **Charter School** number and the **FRD** on which you are inquiring. Press "Enter" for inquiry results.

-	_JHA189I			FICATION FUNDS INQUIRY	05/03/2018 PA	AGE: 1
		TITLE		DOL FUND PAYROLL REQUESTED AMOUNT 36,000.00 DR	GENERAL E REQUESTED AM	EXP
	1 PRC CODE	(S)	TOTALS:	36,000.00 DR	. 00	CR
M	"ENTER" - E	TIX				01/001

The screen above will show the approved amounts and the date the transactions were processed. This date should be the day the funds were deposited to your State Treasurer's bank account. Press "Enter" to return to the menu.



Requesting Federal Funds

JHA176I JHA176M	D	05/03/2018 03.39 PM EPARTMENT OF PUBLIC INSTRUCTION CASH MANAGEMENT MAIN MENU
SCREET		DESCRIPTION
		FEDERAL UPDATE
		FEDERAL INQUIRY
		STATE UPDATE
		STATE INQUIRY
		REFUND UPDATE
IR		REFUND INQUIRY
UL		LOCAL FUNDS UPDATE
IL		LOCAL FUNDS INQUIRY
BK		UNIT BANK ACCOUNTS (DPI USE ONLY)
		DPI CONTROL UPDATE (DPI USE ONLY)
		CASH CERTIFICATION CALENDAR (DPI USE ONLY)
		CHSH CERTIFICATION CHENDAR (DFI 03E UNET)
EX		EXIT
F4-DEUN MENU		
SCREEN: uf LEA:	: 01c	DATE FUNDS REQUIRED: 05 09 20 18 DATE FORMAT MM DD CC YY
MA + a		23/072

To request Federal Funds, type "UF" in the screen option field. Type your **Charter School** number and the appropriate **FRD** from the Cash Calendar. Press "Enter" for Federal Update Screen.

	JHA175I		CERTIFICATION FUNDS UPDATE	05/03/2018 03:43:17 PM	I
UNI	T NO: 01C UNIT	NAME: CLOVER GA	ARDEN SCHOOL	REQUIRE DATE: 05/09/201	.8
PRC				NT SGN PRC AMOUNT	
<u>0</u> 50				DR	
				DR	
				DR	
	DR -		DR	DR	- DR
	DR -		DR	DR	- DR
	DR -		DR	DR	- DR
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	DR -		DR	DR	- DR
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	DR -		DR	DR	- DR
	DR -		DR	DR	- DR
	DR -		DR	DR	- DR
	DR -		DR	DR	- DR
	DR -		DR	DR	- DR
	DR -		DR	DR	- DR
	TOTAL AMOUNTS:	10.000.00 C	R READY TO UPDAT	E: - READY TO CANCEL	
SIIC	CESSFUL UPDATE - P				
		F3-UPDATE	F4-MENU F	6-CANCEL	
		13-OPDHIE		O CHRCLL	

Enter the amounts of your federal funds request by PRC, set the "**Ready to Update**" flag to "Y", and press the "F3" key to update your transactions. Screen must display "Successful Update" before requests can be processed. (Print copy of this page). Press "F4" to return to menu.



Federal Funds Inquiry

JHA176M	JHA176I	05/03/2018 03.44 PM DEPARTMENT OF PUBLIC INSTRUCTION CASH MANAGEMENT MAIN MENU
	SCREEN	DESCRIPTION
	UF	FEDERAL UPDATE
	IF	FEDERAL INQUIRY
	US	STATE UPDATE
	IS	STATE INQUIRY
	UR	REFUND UPDATE
	IR	REFUND INQUIRY
	UL	LOCAL FUNDS UPDATE
	IL	LOCAL FUNDS INQUIRY
	ВК	UNIT BANK ACCOUNTS (DPI USE ONLY)
	UC	DPI CONTROL UPDATE (DPI USE ONLY)
	CC	CASH CERTIFICATION CALENDAR (DPI USE ONLY)
	EX	EXIT
F4-DEUN M	ENU	
SCREEN:	if LEA: 01c	DATE FUNDS REQUIRED: 05 09 20 18 DATE FORMAT MM DD CC YY

To inquire on Federal funds, type "**IF**" in the screen option field. Type your **Charter School** number and the **FRD** on which you are inquiring. Press "**Enter**" for inquiry

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	JHA177I	P		TIEICOTION	05/03/2018	DOCE: 1	
_					05/ 00/ 2010	11102. 1	
			FEDERAL FUNDS				
					APPROVED DATE:		
	UNIT: 01C	NAME: CI	OVER GARDEN SC	ноог	FUNDS REQUIRED:	05/09/2018	
		HIME! OF			TONDO REGOTRED.	00/00/2010	
	PRC PROGRE	AM TITLE		REQUEST AMO	JNT APPROVE	D AMOUNT	
	050 IASA 1	ITLE 1 - LEA	BASIC EDUCA	10.000.0	00 DR	0.00 DR	
	1 RECORD)S	TOTALS:	10,000.00	DR	.00 CR	
			F6-LAST F7-P				
	ENTER -EXI	I FOFFIRST	FO-LHST F/-P	REV F8-NEXT			

Press "Enter" to return to the menu.



Emergency Cash, Inclement Weather Policy, and Statewide Cash Emergencies

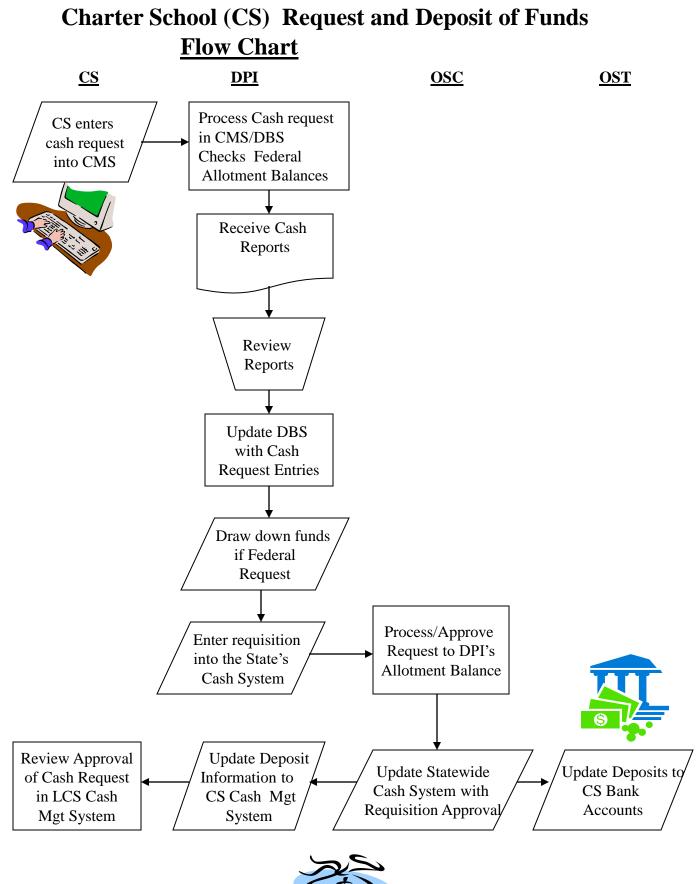
We no longer prepare Emergency Cash Requests for State or Federal funds.

Should there be <u>inclement weather</u>, NCDPI can still submit your State requests to the Office of the State Controller. However, should you not receive your funds due to inclement weather in Raleigh, you will not be penalized should your account overdraft. Generally, the Office of the State Controller and the Office of the State Treasurer will cover funds for payroll unless there is a statewide cash emergency. In this case, your finance officer would be notified of the situation. Federal funds can not be processed when state offices are closed due to the inaccessibility of federal draw down reports.

When there is a <u>statewide cash emergency</u>, your State cash request may not be processed a day in advance of the Funds Requirement Date (FRD). The State Controller <u>may</u> request that we submit funds needed for payroll <u>only</u>. If this were the case, the Controller's Office will <u>usually</u> approve the general expense funds on the actual funds requirement date (FRD). Your Finance Officer will be notified of any directives from the State Controller's Office. <u>Remember, checks should not be released until deposit notification or approval is updated to the Cash Management System or the Core Banking System</u>.

If you experience <u>system problems</u>, please try to access the system at a later time during the day. If the system is not operational by 2:00 pm, you may call one of the contact persons listed above to inquire on the status of the system at DPI. If the system is functional at DPI, we will enter your request for you.







Cash Management Guidelines for Federal PRCs that "End"

Considerations for Federal PRCs that End:

•Check the Cash Calendar for the last day to request federal funds prior to the PRC ending date.

•Determine the cash needed to cover payment of obligations and request funds prior to the PRC ending date. Funds <u>must</u> be requested by the last FRD and <u>must</u> be drawn down prior to the PRC ending date.

- Since the date that most PRCs end is December 31st, LEAs should request all funds for PRCs that are ending before leaving for the holidays
- Amounts requested for closed PRCs should be reviewed after the prior month's "Zero-Out" has posted (i.e. November's Zero-Out in December)

•Zero-Out amounts for the month in which the PRC ends will not be processed until the following month. (i.e. December zero-out in January). Funds, needed as a result of a zero-out for the month in which the PRC ends, <u>can not</u> be drawn down the following month.

• DPI <u>can not</u> draw down federal funds after the PRC ending date. If the state agency can provide a valid explanation for an adjustment, USDOE may consider reopening the grant/PRC for a limited amount of time. It could take up to 90 days to reopen a grant for adjustments.



Cash Management System User Guide for Charter Schools



Cash Management Contacts

Who to Call or Email

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<u>Service</u>	Contact Name	Phone Number	Email Address
Bank Account Information	Denise Jackson	984-236-2122	denise.jackson@dpi.nc.gov
Zero-Out	Roxane Bernard	984-236-2460	roxane.bernard@dpi.nc.gov
Cash Calendar	Ed Stone Candace Watkins	984-236-2356 984-236-2355	<u>ed.stone@dpi.nc.gov</u> <u>candace.watkins@dpi.nc.gov</u>
Bank Account Maintenance	Ed Stone	984-236-2356	ed.stone@dpi.nc.gov
Federal Cash Concerns	Ed Stone Candace Watkins Manisha Pardeshi	984-236-2356 984-236-2355 984-236-2357	<u>ed.stone@dpi.nc.gov</u> <u>candace.watkins@dpi.nc.gov</u> <u>manisha.pardeshi@dpi.nc.gov</u>
Request for Security Access to System	System Accounting		systems accounting@dpi.nc.gov
System Problems and Security Revocation	DPI Help Desk	919-716-1840	
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